

VII. Appendix 3. Questionnaire for Respondents

Q1. Is the ISM benchmark effective in assessing your company's information security level? (Single Answer): Yes / No

Reason (specify):

Q1-1. If you answered Yes to Q1, in what way do you think that ISM benchmark is effective? (Multiple Choice):

- a. To understand the problem domain related to information security.
- b. For clues to information security measures.
- c. Comparison of the information security level with the average.
- d. Other ().

Q2. Are you willing to use the ISM benchmark in your company? (Single Answer): Yes / No

Reason (specify):

Q2-1. If you answered Yes to Q2, for what purpose do you want to use the ISM benchmark? (Multiple Choice):

- a. To check the company's information security level.
- b. To check the supplier's information security level.
- c. To report the company's information security level to clients.
- d. Other ().

Q3. Is the ISM benchmark easy to use? (Single Answer): Yes / No

Q3-1. If you answered No to Q3, which questions were difficult to answer? (Optional):

Q4. Do you have any ideas about additional functions or improvements for the ISM benchmark? (Single Answer): Yes / No

Functions to be added (specify)

- a. For the questionnaire:
- b. For results output:

Q5. Has your company ever received requests for implementation of information security measures from business partners?

(Single Answer, Optional): Yes / No

Q5-1. If you answered Yes to Q5, which standards has your company been requested to comply with from business partners?

(Specify):

cf. ISO/IEC 27002, PCI-DSS.

Q6. Has your company ever asked business partners to implement information security measures? (Single Answer, Optional): Yes / No

Q6-1. If you answered Yes to Q6, which standards did your company ask business partners to follow?

(Specify):

cf. Original standards of your company, ISO/IEC 27002, etc.