## Contents

Foreword ..... III
Contents ..... V
List of Figures ..... VII
List of abbreviations ..... VIII
Executive Summary ..... XIII

1. Introduction ..... 1

2. What Is ASEAN’s Digital Integration? ..... 4
   2.1 What Is the Digital Economy? ..... 4
   2.2 Why Is the Digital Economy Important? ..... 6
   2.3 Defining ASEAN’s Digital Integration ..... 8

3. ASEAN Digital Initiatives ..... 11
   3.1 Topology Map ..... 11
   3.3 2000–2009: Launch of Initiatives towards Creation of the Community ..... 15
   3.4 2010–2014: First ICT Master Plan ..... 17
   3.5 2015–2016: Formal Launch of the ASEAN Community and New Master Plans ..... 17
   3.6 2017–2019: Integration of Digital Sector Initiatives ..... 19
   3.7 2020 Onwards: Digital Masterplan and Recovery from the COVID-19 Pandemic ..... 20
   3.8 Initiatives with Dialogue Partners ..... 22

4. Evolution of Actions ..... 25
   4.1 Evolution of Key Actions ..... 25
      4.1.1 ASEAN Single Window ..... 25
4.1.2 E-Authentication and Digital Identity 26
4.1.3 ASEAN CERT and CRISP 27
4.1.4 Interoperable E-Payment System and QR Code Framework 28
4.1.5 Digitalisation of ASEAN Micro and MSMEs 29

4.2 Comparison of Actions 30
4.2.1 Comparison Table 30
4.2.2 Similarities and Differences between the Documents 32

5. Prospects for Accelerating Digital Integration 34
5.1 Elements in the DEFA and Post-2025 Agenda 34
5.2 Strengthening the ASEAN Coordinating Committee on E-Commerce and Digital Economy 39
5.3 Infrastructure 41
5.4 Linking the Formation of the Framework to Its Actual Effects 42

6. Conclusions and Key Recommendations 44

References 48

Appendix: Topics and Actions of Five Digital Integration Framework Documents in ASEAN 58